

Justin Helmick

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Skills

- Primary: C#, ASP.Net, ASP, SQL, LINQ, Windows Forms, HTML, CSS, Git, TFS, Zendesk, Jira, Confluence, Microsoft Azure DevOps, Microsoft Office 365
- Versed: C++, .Net Core, JavaScript, Entity Framework, MVC, WCF, WPF, SVN, Docker, Crystal Reports

Experience

Pinpoint Services LLC

Software Developer 2022 - 2024

- Developed and maintained human resource software tracking all aspects of student data.
- Maintained a notification system allowing students and staff to receive critical information.
- Managed a student and faculty web portal providing critical personal and application information.
- Proactively expanded upon the current ERP system increasing previous abilities and functionality.

Sho-Air International

Software Developer 2017 - 2021

- Collaborated closely with contractors to design and develop infrastructure management solutions and software applications.
- Assisted end-users with common application and helpdesk issues.
- Developed a helpdesk ticketing system which tracked issues and efficiency.
- Maintained a Windows Forms application that was used throughout the process of managing transportation and logistics of inventory, accounting, reporting, and customer/employee status notifications.
- Refactored large portions of the application to current .Net standards improving application efficiency.
- Developed a system to efficiently track, manage, and provide customer inventory details.
- Converted SAP Crystal Reports to SQL views, improving query performance and accuracy of internal and external reports.
- Improved the customer relationship with the business by working closely with the customer to develop a web portal that provides online orders, accounting, reporting, and inventory management.

Self-Employment

Software Developer 2016 - 2019

- Gathered requirements and negotiated milestones to set accurate expectations and timelines of the product.
- Designed, developed, and maintained E-Commerce solutions for small businesses utilizing WordPress and Shopify.
- Developed and nurtured relationships with customers to secure projects with strong communication and time management.
- Embraced challenging project requirements using strong communication, critical thinking, and problem solving to deliver an excellent customer experience.

Guaranteed Rate

Software Developer 2015 - 2016

- Created a loan origination short form to store initial customer and loan product information resulting in a customer profile to be used throughout the loan origination process.
- Maintained WCF service to load balance all loan origination system transactions dramatically improving system efficiency and reliability.
- Improved performance by removing direct database calls from the Loan Origination System to a WCF service.
- Created Microsoft Workflows to control automated processes reducing time and manual work from start to finish of the loan process.

Discover Home Loans

Software Developer 2013 - 2015

- Designed and implemented ability to change the current loan officer associated in the internal loan origination system without affecting the costs or origination process.

- Maintained the credit reporting service to support new implementations and legal compliance requirements. •
- Designed and implemented a system to administer employee accounts in the loan origination system that controlled employee and team properties.